

General Information



Golden Flamingo

Our company

Bonaire Fun Travel won the prestigious Golden Flamingo award for the last three years. This prize is voted for by visitors, and awarded by the Bonaire Government. We are the only company to be given this award more than once. We are especially proud of this achievement because it is voted for by visitors. This is your assurance of our customer service and ability to organise a great holiday for you. We started six years ago on Bonaire, and applied our successful approach to Curaçao, Aruba, and St. Martin, and offer great holidays on those islands, including two-island holidays.

Fun Travel is the only specialist in the UK and Ireland for the Dutch Caribbean. Other companies offer a limited choice on perhaps one island, but we are the

only company committed to these islands, offering a wide range of accommodation, excursions, activities, plus local support.

How we work

We are an independent tour operator. We do not sell off the shelf packages holidays. We tailor holidays to your requirements. This takes a little longer, and a little more discussion, but the intention is to get the holiday you want. Tell us what you want, and if you have any flexibility in your plans. We will find the very best holiday schedule and itinerary for you.

Price list

Our holidays include many elements, duration, flights, accommodation, diving, vehicle hire, excursions, meals etc., some or all of these. It is your choice. It is not practical to print prices in our brochure. We print a price list separately, and you can see every price clearly. We always prepare a no-obligation proposal, before you make a decision, which shows schedules, prices, itinerary, taxes etc. We then leave it to you to decide.

Challenges

No problems, only challenges. We make every possible effort to avoid anything that might spoil your holiday. We built our reputation on customer satisfaction. You should always report any problem to your accommodation reception. This will usually result in a speedy and satisfactory result. People on the island have a real commitment to their guests. Please give us and our associates the opportunity to resolve any issue, and improve our service for the future. It is impossible for us to rise to the "challenge" after you have returned. Our associates on the islands work closely with us, and can always contact us. We have a local contact for our company on Bonaire, and will soon have local support

on Curaçao and Aruba. We publish comments from customers on our web site – good and bad – and you can see comments on other web sites, for example the BSAC travel forum site. Our future depends on personal recommendation, and so we are dedicated to giving the very best service we can.

Insurance

We advise that you ensure you are adequately covered for possible problems arising from cancellation, natural disasters and medical issues. NB: You should check existing insurance policies, like household insurance, you may already be covered. It may be possible for us to arrange cover for you.

Accommodation

We have visited all the accommodation offered in our brochure, most recently two months before publication. However, things change, and new developments will be posted in 'to the point' information on our websites:

www.bonairefuntravel.co.uk

www.caribbeanfuntravel.co.uk

or you can contact us personally. Any changes we are aware of, will always be advised to you at the time of your enquiry (not after you have booked!).



We did not want to lose the award winning name of Bonaire Fun Travel, so for the purposes of our ATOL Licence we trade under the names of Caribbean Fun Travel and Bonaire Fun Travel. If you book with us - 'Fun Travel' will do just fine!

Bonaire Fun Travel & Caribbean Fun Travel
Are the trading names of:
Fun Travel Ltd.
Registered Office
15 Grass Slade
Brixworth
NN6 9HZ
tel. 01604 88 29 29

Company number: 5419527
ATOL licence number: 6811

The air holidays and flights in this brochure are ATOL Protected by the Civil Aviation Authority. Our ATOL number is ATOL 6811.

